



AT&T U-verse

December 17, 2019

Chief Technology Officer Bill Mitchell
City of Cupertino
10300 Torre Avenue
CUPERTINO, CA 95014-3255

Dear Chief Technology Officer Mitchell,

U-verse TV® Price Changes

The monthly rate of some U-verse TV service plans will increase early next year and may impact the cost of service. Due to increased costs of programming, an adjustment in the price of our programming packages is necessary. New increased rates will be in effect on billing statements beginning on January 19, 2020, as indicated below:

The monthly rate of the following U-verse TV service plans will increase by \$3: U-family, U-family All In and U100.

The monthly rate of the following U-verse TV service plans will increase by \$5: U200, U200 All In, U200 Latino, U200 Latino All In, U300, U300 All In, U300 Latino and U300 Latino All In.

The monthly rate of the following U-verse TV service plans will increase by \$7: U400, U450, U450 All In, U450 Latino and U450 Latino All In.

The monthly Broadcast TV Fee will increase by \$2 in all California markets. This fee is charged by AT&T to provide access to local channel broadcasting programming.

These increases will not apply to customers currently with a U-verse promotional discount until the promotion ends or expires.

The monthly rates for U-verse TV plans in AT&T Connected CommunitiesSM will increase for programming upgrades from the base programming provided by the property management: by \$2 per month for upgrades from U100 to U200, U200 Latino, U300, or U300 Latino; by \$2 per month for upgrades from U200, U200 Latino, U300 or U300 Latino to U400, U450 or U450 Latino; or by \$4 per month for upgrades from U100 to U400, U450 or U450 Latino.

The U-verse TV Regulatory Cost Recovery Charge will increase from \$0.04 to \$0.11 in all California markets. This charge helps AT&T recover regulatory assessment on video subscribers. This charge is not a tax or a charge that the government requires AT&T to collect from its customers.

For a complete list of rate changes, visit att.com/2020pricing. Those customers with questions regarding any of our U-verse services may visit att.com/esupport or call 800-288-2020, or for AT&T Connected Communities, 866.299.6824, and say "billing".

If you have any questions, please contact your local AT&T External Affairs manager, Angela Kung on 415-806-9470.

Sincerely,

A handwritten signature in black ink, appearing to read "P. Hayes", is located below the "Sincerely," text.

Assistant Vice President – Regulatory Affairs