

AT&T U-verse

November 13, 2019

Chief Technology Officer Bill Mitchell City of Cupertino 10300 Torre Avenue CUPERTINO, CA 95014-3255

Dear Chief Technology Officer Mitchell,

U-verse Programming Changes

AT&T contracts with programmers for the content displayed on U-verse TV® service periodically expire, or may be terminated, but are usually re-negotiated or extended with no interruption or change for our U-verse members. While these channels will continue to be available to U-verse members so long as AT&T has the rights to carry them, if reasonable agreements cannot be reached with the programmers, or if it is the programmer's final decision to retire the content from U-verse TV®, the programming will no longer be available. Additionally, from time to time it is necessary to change channel line-ups as well as television package contents. The programming changes set forth below occurred as follows:

October 2019

AT&T contracts with the programmers for the following channels expired on October 31, 2019: Disney Family Movies and Disney Video On Demand.

Customers were provided with written notification of the above. In addition, customer bills include a message referring them to the Legal Notices in USA Today on the first and third Tuesday of each month, and to the AT&T website https://www.att.com/esupport/article.html#!/u-verse-tv/KM1333754 for information on programming changes.

If you have any questions, please contact your local AT&T External Affairs manager, Angela Kung on 415-806-9470.

Sincerely,

Assistant Vice President - Regulatory Affairs

Houses