



AT&T U-verse

December 15, 2017

Chief Technology Officer Bill Mitchell
City of Cupertino
10300 Torre Avenue
CUPERTINO, CA 95014-3255

Dear Chief Technology Officer Mitchell,

U-verse Programming Changes

AT&T's contracts with programmers for the content displayed on U-verse TV® service periodically expire, or may be terminated, but are usually re-negotiated or extended with no interruption or change for our U-verse members. Additionally, from time to time it is necessary to change channel line-ups as well as television package contents. The programming changes set forth below may occur as follows:

December 2017:

Effective December 31, 2017, Chiller (channel 153) will be discontinued by the programmer.

January 2018:

As previously noticed, AT&T's contract with the programmer for the following channels is set to expire. While these channels will continue to be available to U-verse members so long as AT&T has the rights to carry them, if a reasonable agreement cannot be reached with the programmer the programming will no longer be available. AT&T may modify the channel location for the programming by moving them from their current channel location to a channel between 9501 – 9599, and if a reasonable longer term agreement cannot be reached with the programmer, we may lose the rights to carry them (listed in alphabetical order) in or after January 2018: Sony Entertainment Television Asia (channel 3704), GOL TV (channel 656 and 1656 in HD).

February 2018:

AT&T's contract with the programmer for the following channels is set to expire. While these channels will continue to be available to U-verse members so long as AT&T has the rights to carry them, if a reasonable agreement cannot be reached with the programmer the programming will no longer be available. AT&T may modify the channel location for the programming by moving them from their current channel location to a channel between 9501 – 9599, and if a reasonable longer term agreement cannot be reached with the programmer, we may lose the rights to carry them (listed in alphabetical order) in or after February 2018: Ovation (channel 385 and 1385 in HD), Stingray Karaoke (channel 96 and 1096 in HD), Stingray Music (channel 500, 531 and 1500, 1531 in HD).

Customers will be provided with written notification of the above: customer bills include a message referring them to the Legal Notices in USA Today on the first and third Tuesday of each month, and to the AT&T website att.com/u-verseprogrammingchanges, for information on programming changes.

U-verse 2018 Pricing Changes

AT&T hereby advises you of the following information regarding pricing changes for AT&T U-verse® TV customers. The monthly rate for the below services will increase on 1/21/2018 and the charges will appear in billing statements after that date.

The monthly rate for the following U-verse TV service plans will increase:

**U-family and U-family All In will increase by \$2 per month;
U100 will increase by \$3;
U200, U200 All In, U200 Latino and U200 Latino All In will increase by \$4 per month;
U300, U300 All In, U300 Latino and U300 Latino All In will increase by \$5 per month;
U400, U450, U450 All In, U450 Latino and U450 Latino All In will increase by \$8 per month.**

The increases are due to higher costs of programming. For a complete list of rate changes, visit att.net/uversepricechange. For customers on a current U-verse promotion, their price discount will continue until the promotion ends or expires. Customers with questions regarding any of their AT&T Services, can visit att.com/support or call us at 800.288.2020 and say "billing".

If you have any questions, please contact your local AT&T External Affairs manager, Angela Kung on 415-806-9470.

Sincerely,

A handwritten signature in black ink, appearing to read "Rhonda J. Johnson". The signature is fluid and cursive, with the first name "Rhonda" being the most prominent part.

Vice President – Regulatory Affairs