Pilot Program Ridership Data   9/12/22

|		
Total completed rides:	25,836	
Overall ride rating:	4.9	
Average wait time:	10 minutes	
Active riders:	1,576	
Utilization rate:	1	(pilot average, including launch periods & Covid period)
	1.5	September 2022 average
	2.4	(rate between 1/20 – 3/20, peak program performance)
Farebox revenue:	$34,749.10	
Average trip distance:	2.7 miles	
Average trip time:	9.8 minutes	

Utilization
Completed rides / net driver hours.
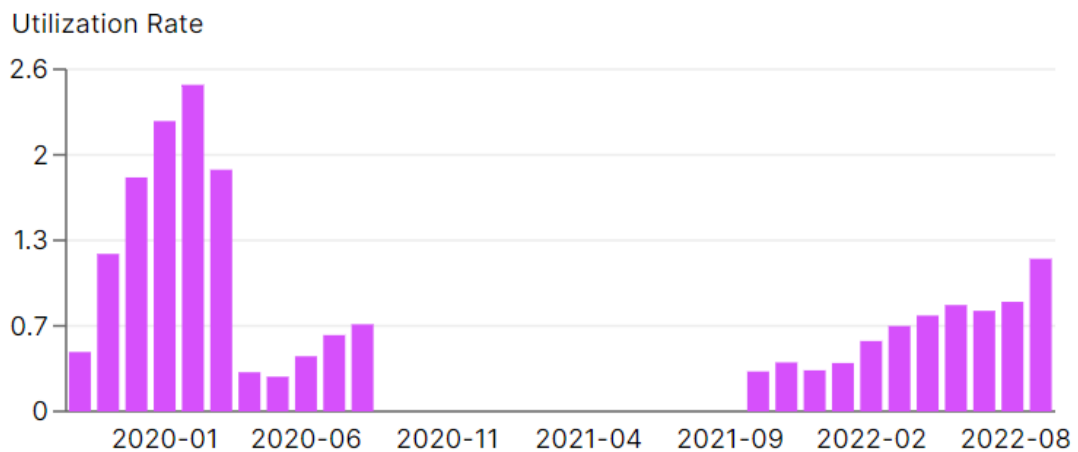
Utilization Rate

■ Utilization

The utilization rate shows the average number of rides per driver hour. This KPI shows the average amount of sharing likely in the system. The decimal is indicative of the number of rides, or persons, per driver hour.

Average Cost Per Trip Subsidy
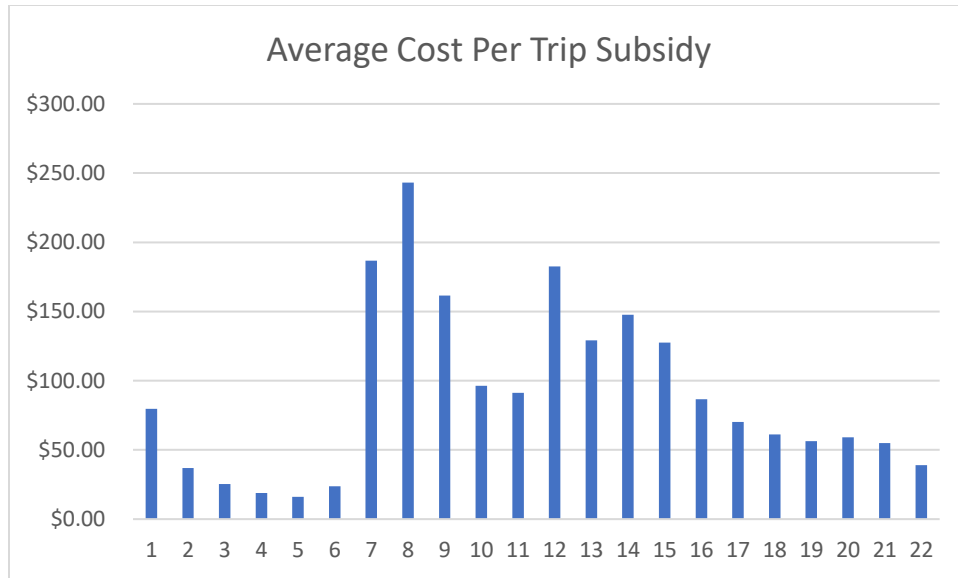
Detailed Ride Requests Status

Breakdown of all ride requests (passengers) by status.

■ Completed ■ Unaccepted Proposal ■ Out of Service Hours ■ Cancel **+3 more**