G GRANICUS

Amendment
Prepared for
Cupertino, CA

Fifth Amendment to the Granicus Service Agreement between Granicus, LLC and Cupertino, CA

This Fifth Amendment to the Granicus, LLC Service Agreement is effective on the date this document is signed and entered into by and between Granicus, LLC, a Minnesota Limited Liability Company d/b/a Granicus (hereinafter referred to as "Granicus"), and Cupertino, CA (hereinafter referred to as "Client"), with reference to the following:

WHEREAS, the Client and Granicus entered into an Agreement effective 06 Jul 2021 (the "Agreement"); and

WHEREAS, in addition to Client's existing solution, Client wishes to add certain products and services as detailed in Q-504408, which is attached as Exhibit A and incorporated herein by reference; and

NOW, THEREFORE, in consideration of the premises, the parties intend that the Agreement be amended as follows:

1. Compensation to be paid to Granicus under the Agreement shall be amended to include the fees detailed in Exhibit A. Exhibit A is exclusive of applicable state, local, and federal taxes, which, if any, will be included in the invoice. It is the responsibility of the Client to provide applicable exemption certificate(s).

2. Except as amended by this Fifth Amendment, all other terms and conditions of the Agreement shall remain in full force and effect.

3. In the event of any inconsistency between the provisions of this Fifth Amendment and the documents comprising the Agreement, the provisions of this Fifth Amendment shall prevail.

IN WITNESS WHEREOF, the parties have caused this Fifth Amendment to be executed by their duly authorized representatives.

Agreement and Acceptance

By signing this document, the undersigned certifies they have authority to enter the agreement. The undersigned also understands the services and terms.

Cupertino, CA	Granicus
Signature:	Signature:
Name:	Name:
Title:	Title:
Date:	Date:

Senior Assistant City Attorney

City Clerk   Date

THIS IS NOT AN INVOICE

Exhibit A

ORDER DETAILS

Prepared By:	Chloe Scheer
Phone:	
Email:	chloe.scheer@granicus.com
Order #:	Q-504408
Prepared On:	11 Mar 2026
Expires On:	06 Mar 2026

ORDER TERMS

Currency:	USD
Payment Terms:	Net 30 (Payments for subscriptions are due at the beginning of the period of performance.)
Current Billing Term End Date:	05 Jul 2026

The subscription includes the following domain(s) and subdomain(s):
- cupertino.org

PRICING SUMMARY

The pricing and terms within this Proposal are specific to the products and volumes contained within this Proposal.

Terminating Subscriptions		
Solution	**Quantity/Unit**	**Prior Annual Fee**
Upgrade to SDI 720p Streaming	0 Each	$1,641.69
Open Platform Suite	0 Each	$4,925.03
Granicus Encoding Appliance Software (GT)	0 Each	$1,641.69
Government Transparency Suite	0 Each	$7,141.31
Meeting Efficiency Suite	0 Each	$6,977.13
	SUBTOTAL:	**$22,326.85**

Upon 31 Mar 2026, annual fees for the terminating subscription(s) shall cease. Any pre-paid fees for the terminating subscription(s) after 31 Mar 2026 will be prorated from 31 Mar 2026 to the end of the Client's then-current billing term, credited, and such credit applied to the annual fees for new subscriptions.

Client will continue to have access to and use the terminating solution until the new subscription(s) is/are deployed.

Upon the deployment of Client's new solution as determined at Granicus' sole discretion, Granicus shall remove access to the Client's terminating subscription(s).

Existing Subscriptions			
Solution	**Billing Frequency**	**Quantity/Unit**	**Annual Fee**
CampaignDocs Subscription	Annual	1 Each	$1,777.00
DisclosureDocs Full Review Subscription	Annual	1 Each	$633.96
DisclosureDocs Ethics Subscription	Annual	1 Each	$895.67
DisclosureDocs Subscription	Annual	1 Each	$1,848.87
eDisclosure Filer Module Subscription	Annual	1 Each	$1,848.87
Address Identification and Monitoring	Annual	1 Each	$15,165.68
24/7 Hotline	Annual	1 Each	$5,215.28
Compliance Outreach	Annual	1 Each	$6,510.77
Mobile Permitting & Registration	Annual	1 Each	$6,077.54
Rental Activity Audit	Annual	1 Each	$8,690.45
Communications Cloud	Annual	1 Each	$14,470.33
Legistar	Annual	1 Each	$11,820.07
Communications Cloud Advanced Package	Annual	1 Each	$3,617.57
Legistar Add-On - Laserfiche Integration	Annual	1 Each	$0.00
Template - Sectioned View Page	Annual	1 Each	$0.00
EHQ Embeddable Project Finder - Basic	Annual	1 Each	$1,157.60
EHQ Additional Hub Admin	Annual	1 Each	$0.00
EHQ Additional Hubs	Annual	1 Each	$5,209.31
EHQ Brand Integration Maintenance	Annual	1 Each	$5,788.09
OpenCities SaaS License	Annual	1 Each	$19,969.05
OpenForms Enterprise License (30 users, 100 forms)	Annual	1 Each	$8,682.20
OpenCities Cloud Security License	Annual	1 Each	$1,447.05
CS Platform - Enterprise Plus: Subscription	Annual	1 Each	$16,374.93
Knowledge Base: Subscription	Annual	1 Each	$2,605.11
Single Sign-On: Subscription	Annual	1 Each	$4,476.61
CampaignDocs - Hosting	Annual	1 Each	$0.00
CampaignDocs Public Kiosk Subscription	Annual	1 Each	$380.73
CampaignDocs Web Publishing Subscription	Annual	1 Each	$761.56

eCampaign Subscription	Annual	1 Each	$1,523.13
Tax Collection	Annual	1 Each	$0.00
		SUBTOTAL:	**$146,947.43**

One-Time Fees

Solution	Billing Frequency	Quantity/Unit	One-Time Fee
DisclosureDocs Setup and Configuration	Up Front	1 Each	$0.00
CampaignDocs Setup and Configuration	Up Front	1 Each	$0.00
Granicus Operations Cloud - Self-Managed Video - Setup, Config, and Training	Up Front	1 Each	$1,450.00
Self-managed Video Encoder	Up Front	1 Each	$3,842.50
24/7 streaming (Granicus Video) -Setup and Configuration	Upon Delivery	1 Each	$120.00
eComment - Online Training	Upon Delivery	1 Hours	$0.00
eComment - Setup and Configuration	Up Front	1 Each	$0.00
		SUBTOTAL:	**$5,412.50**

New Subscription Fees

Solution	Period of Performance	Billing Frequency	Quantity/Unit	Annual Fee	Prorated Fee
Granicus Operations Cloud - Self-Managed Video	31 Mar 2026 - 05 Jul 2026	Annual	1 Each	$20,550.01	$5,475.31
24/7 streaming (Granicus Video)	31 Mar 2026 - 05 Jul 2026	Annual	1 Each	$2,500.02	$666.10
Experience Services Catalog Accelerator	31 Mar 2026 - 05 Jul 2026	Annual	150 Each	$7,498.92	$1,998.00
Upgrade to 1080p Streaming	31 Mar 2026 - 05 Jul 2026	Annual	1 Each	$5,246.99	$1,398.00
eComment	31 Mar 2026 - 05 Jul 2026	Annual	1 Each	$2,617.79	$697.48
SUBTOTAL:				**$38,413.73**	**$10,234.89**

*Please note, annual fees for new subscriptions will be prorated to align to Client's then-current billing term.
Except for services sold on a volume basis, which must be consumed during the then current billing term.*

Communications Cloud Tier:
for up to 25,000 subscribers

Number of Filers:
168

CREDITS AVAILABLE

The number of Credits acquired due to the above purchase items:

Available Service Credits	
Total Services Catalog Credits:	175

Solution(s)	Period of Performance		
	July 6, 2026 - July 5, 2027	July 6, 2027 - July 5, 2028	July 6, 2028 - July 5, 2029
CampaignDocs Subscription	$1,812.54	$1,848.79	$1,885.76
DisclosureDocs Full Review Subscription	$646.63	$659.57	$672.76
DisclosureDocs Ethics Subscription	$913.58	$931.85	$950.49
DisclosureDocs Subscription	$1,885.85	$1,923.56	$1,962.04
eDisclosure Filer Module Subscription	$1,885.85	$1,923.56	$1,962.04
Address Identification and Monitoring	$15,469.00	$15,778.38	$16,093.95
24/7 Hotline	$5,319.58	$5,425.97	$5,534.49
Compliance Outreach	$6,640.99	$6,773.81	$6,909.29
Mobile Permitting & Registration	$6,199.09	$6,323.07	$6,449.53
Rental Activity Audit	$8,864.26	$9,041.55	$9,222.38
Communications Cloud	$14,759.73	$15,054.93	$15,356.03
Legistar	$12,056.47	$12,297.60	$12,543.55
Communications Cloud Advanced Package	$3,689.92	$3,763.72	$3,839.00
Legistar Add-On - Laserfiche Integration	$0.00	$0.00	$0.00
Template - Sectioned View Page	$0.00	$0.00	$0.00
EHQ Embeddable Project Finder - Basic	$1,180.76	$1,204.37	$1,228.46
EHQ Additional Hub Admin	$0.00	$0.00	$0.00
EHQ Additional Hubs	$5,313.50	$5,419.77	$5,528.16
EHQ Brand Integration Maintenance	$5,903.85	$6,021.93	$6,142.37
OpenCities SaaS License	$20,368.43	$20,775.80	$21,191.31
OpenForms Enterprise License (30 users, 100 forms)	$8,855.84	$9,032.96	$9,213.62
OpenCities Cloud Security License	$1,475.99	$1,505.51	$1,535.62
CS Platform - Enterprise Plus: Subscription	$16,702.43	$17,036.48	$17,377.21
Knowledge Base: Subscription	$2,657.21	$2,710.35	$2,764.56
Single Sign-On: Subscription	$4,566.14	$4,657.46	$4,750.61

CampaignDocs - Hosting	$0.00	$0.00	$0.00
CampaignDocs Public Kiosk Subscription	$388.34	$396.11	$404.03
CampaignDocs Web Publishing Subscription	$776.80	$792.33	$808.18
eCampaign Subscription	$1,553.59	$1,584.66	$1,616.36
Tax Collection	$0.00	$0.00	$0.00
Granicus Operations Cloud - Self-Managed Video	$20,961.01	$21,380.23	$21,807.83
24/7 streaming (Granicus Video)	$2,550.02	$2,601.02	$2,653.04
Experience Services Catalog Accelerator	$7,648.90	$7,801.88	$7,957.91
Upgrade to 1080p Streaming	$5,351.93	$5,458.97	$5,568.15
eComment	$2,670.15	$2,723.55	$2,778.02
SUBTOTAL:	**$189,068.38**	**$192,849.74**	**$196,706.75**
Total Services Catalog Credits:	**175**	**175**	**175**

PRODUCT DESCRIPTIONS

Solution	Description
CampaignDocs Subscription	CampaignDocs™ is a powerful desktop system used by the ROV staff that provides numerous features to help you manage your Campaign Filers, generate letters, emails, run reports on Filings, scan paper filing and receive Electronic Filings submitted by the filers that use eCampaign Module.
DisclosureDocs Full Review Subscription	Filer Review – allows the Filing Officer to perform the required tasks of verifying the accuracy of forms and if needed requesting necessary Amendments. 20% on time and 100 % late filings. 10 % needs to be picked at random.
DisclosureDocs Ethics Subscription	Ethics Training Tracking - Ethics and Sexual Harassment Prevention Training Tracking Modules work hand in hand with our DisclosureDocs /eDisclosure System. This Module allows tracking the Ethics Certificates and notifying Filers of their Ethics Training requirements.
DisclosureDocs Subscription	DisclosureDocs™ is your robust desktop application that provides numerous features to help you manage your Filers, Conflict of Interest Code changes, Full and Facial Reviews, generate Letters, Emails, business process Reports and manage your corresponding Public Access and Electronic Filing components.
eDisclosure Filer Module Subscription	eDisclosure™ application allows your Filers to login and file for all positions that he/she is holding as well as submit the filing to their Filing Officer(s).
Address Identification and Monitoring	Our state-of-the-art software provides ongoing monitoring of short-term rental platforms including major platforms such as Airbnb, VRBO, Booking.com, and FlipKey. We continually review and update our software to align with the evolving state of the platforms to provide a comprehensive dataset. Our machine learning will deduplicate all known Listings into unique Rental Units, where our identification team will provide owner contact information for further enforcement. This product includes: - Ongoing monitoring of all listings in your jurisdiction - Updating listing activity and details on a regular basis - Screenshot activity of every active listing - Deduplication of listings into unique Rental Units - Activity dashboard and map to monitor trends and breakdown of compliance.
24/7 Hotline	24/7 web and phone hotline for your community to report short term rental complaints such as parking, trash, noise disturbances, and illegal short term rentals. This product include:- Mobile-enabled online web form for citizens to submit tips or complaints (text, videos, and photos) - 24/7 call center for citizens to contact and report complaints verbally - Recordings for all call center complaints - Email notifications to your team when complaints are logged - Automatic outbound IVR calls and SMS messages to permit emergency

Solution	Description
	contacts notifying them of the complaint - SMS support for emergency contacts to mark a complaint as acknowledged or resolved with the ability to send resolution notes - Hotline Dashboard for tracking complaint volumes, trends, and categories - Ability to upload Notes/Comments to each complaint
Compliance Outreach	Compliance monitoring provides up-to-date information for each identified Rental Unit and its compliance status. We configure your compliance definition specific to your jurisdiction rules and ordinances in order to provide up-to-date compliance status of each identified Rental Unit. Additionally, this product will:- Allow your team to send letters to non-compliant properties 24/7 - Configure letter templates with your branding and letterhead - Add as many letter sequences as you need for escalation - Monitor properties that become compliant after letter enforcement
Mobile Permitting & Registration	Mobile-enabled online forms and back-end systems for streamlining the registration/licensing/permitting of individual short-term rental hosts. These registration forms and workflows include:- Parcel Number lookup and validation - E-Signatures - ACH, Debit, and Credit Payments exclusively powered by Stripe.com - Registration Number & Certificate creation - Document Upload - Renewals - Email confirmation - Admin approval & denial
Rental Activity Audit	Ongoing monitoring of Short Term Rental listings for signs of rental activity including historical revenue estimates & occupancy. Coupled with our Tax Collection product, users can also compare historical revenue estimates to actual reported revenue to identify those that may be underreporting and underpaying sales tax (i.e. TOT).
Communications Cloud	The Cloud is a Software-as-a-Service (SaaS) solution that enables government organizations to connect with more people. By leveraging the Cloud, the client will be able to utilize a number of different outreach mediums, including email, SMS/text messages, RSS feeds, and social media integration to connect with its target audiences. The Cloud includes: • Unlimited email sends with industry-leading delivery and management of all bounces • Support to upload and migrate existing email lists • Access to participate in the govDelivery Network • Ability to send mass notifications to multiple devices • 24/7 system monitoring, email and phone support during business

Solution	Description
	hours, auto-response to inbound messages from end users, and emergency support • Text-to-subscribe functionality • Up to 2 Web-hosted training sessions annually • Up to 50 administrators • Up to 1 govDelivery account(s) • Access to a complete archive of all data created by the client for 18 months (rolling) • Up to 3 hours of message template and integration development • Up to 100 subscription topics • Up to 100,000 SMS/text messages per year* *International numbers are not supported. SMS/text messages not used in the period of performance will not carry over to the following year.
Legistar	Legistar is a Software-as-a-Service (SaaS) solution that enables government organizations to automate the entire legislative process of the clerk's office. Clerks can leverage Legistar to easily manage the entire legislative process from drafting files, through assignment to various departments, to final approval. Legistar includes: • Unlimited user accounts • Unlimited meeting bodies and meeting types • Unlimited data storage and retention • Up to one (1) Legistar database • Up to one (1) InSite web portal
Communications Cloud Advanced Package	The Advanced Cloud Module gives government communicators better insight into the needs of citizens and improves their ability to enhance online transactions, promote behavior change through public awareness, and improve citizen engagement. The Advanced Cloud Module adds streamlined marketing capabilities that incorporate greater degrees of audience segmentation, personalization, message testing, and mobile engagement. The Advanced Cloud Module includes: • Dynamic segmentation around bulletins, engagement, and question (e.g. zip code) • Canned campaigns for re-engagement and new subscriber onboarding • Testing: Simple (A/B, 10/10/80)

Solution	Description
	A subscription for the Advanced Cloud Module is dependent on an active license for the govDelivery Communications Cloud.
Legistar Add-On - Laserfiche Integration	Legistar Add-On - Laserfiche Integration is for the Legistar\Laserfiche integration that allows for documents to be imported from Laserfiche to Legistar and for Legistar to export reports\attachments to Laserfiche
EHQ Embeddable Project Finder - Basic	EHQ Embeddable Project Finder tool for embedding in web CMS; • Annual subscription • Unlimited project finders • Configure the number of projects shown • Self-service management
EHQ Additional Hub Admin	Additional Hub Admin for EHQ.
EHQ Additional Hubs	Additional Hub page/s for use with EHQ Hubs add-on.
EHQ Brand Integration Maintenance	EHQ Brand Integration maintenance and support.
OpenCities SaaS License	The OpenCities platform allows you to launch modern, easy to use websites that evolve to put the needs of your community at the center. The SaaS License includes: - All OpenCities out of the box functionality (excluding optional/premium modules priced separately) - Platform setup and full project management - Managed cloud hosting via Microsoft AzureGov - Ongoing security updates - Ongoing product updates and enhancements - WCAG AA Accessibility maintained perpetually - 99.9% up-time guarantee and 24/7 support for Priority 1 issues (per SLA) - Comprehensive SLA and Support Ticketing system See subscription agreement for details.
OpenForms Enterprise License (30 users, 100 forms)	Forms & Workflow is a digital forms builder specifically designed for Government. Government services can be complicated, but the experience for the residents accessing them shouldn't have to be. This application is perfect for the business of government, with capabilities that

Solution	Description
	will help you convert complex, multi-page forms and processes into simple, step-by-step online forms that can adjust based on customers responses.
OpenCities Cloud Security License	Deployment of Imperva Security and Content Delivery Network (CDN). Providing leading caching and security resulting in enhanced protection from malicious attacks. Once configured, it continuously monitors and blocks attacks. With a global 24/7/365 security operations center, it provides an expertly managed web application firewall, distributed denial of service attack protection, and advanced bot detection.
CS Platform - Enterprise Plus: Subscription	Service Request Management Enhanced Plus Advanced (Dynamics) Level Subscription includes the Service Request Management Advanced console and connection to Service Request Management Advanced (Dynamics). Enterprise Plus includes the Service Request and Knowledge B ase Modules, and two integrations into third party Service Request Manag ement Sys
Knowledge Base: Subscription	Ongoing annual maintenance for KB
Single Sign-On: Subscription	Single Sign-On: Subscription
CampaignDocs Public Kiosk Subscription	Public access to your filings is available through your Public Kiosk in an unredacted form using our CampaignDocs Public Access™ module. The Public is able to search for filings in your office without the need of taking staff time to pull the original records. This is not only a cost savings for your staff, but eliminates the risk of the original filing disappearing or becoming misfiled when it's returned. If the Public wants a copy of a filing, they order it at the kiosk and pay for it at the counter where they will pick up their copy.
CampaignDocs Web Publishing Subscription	CampaignDocs WebPublisher™ module the public has access to redacted copies of the filings on the web. The public is able to search, view and print from their own computer without the need of using your agency's resources.
eCampaign Subscription	eCampaign™ system is a benefit to your filers. Your filers will be able to use our data screens to enter their contributions / expenditures as they occur and file their forms by the due date. The system will validate the information and summarize all the information on the forms. There are several tools that will help your Filer properly file their filings.
Tax Collection	Tax Collection can be built as a separate mobile-enabled form or coupled with Mobile Permitting & Registration in one single portal allowing your

Solution	Description
	users to:- Report revenue monthly, quarterly, or annually and pay sales tax due (i.e TOT) - Remind users when they are registering for a permit/license to also report any back taxes - Collect ACH, Debit, and Credit Payments exclusively powered by Stripe.com
Granicus Operations Cloud - Self-Managed Video	The annual subscription is an outcome-focused solution combining integrated technology, data insights, and experience services to drive operational efficiencies. • Strategic Capabilities • Designated Experience Partner • Extended LMS Training On-demand • Access to Services Catalog • Biannual CX Program Brief to Review Insights & Recommendations • Online Help Articles and Access to govCommunity • Data Insights • Community Satisfaction and Performance Monitoring • Government Effectiveness Score • Digital Experience Score • Quality of Life Surveys • In-app Reporting and Dashboards • Connected Technology • Video Streaming and Video-on-Demand ▪ Built-in video indexing with start, stop, and pause controls ▪ Video analytics ▪ Fully cloud-based ▪ Simulcast to multiple platforms including Facebook and YouTube ▪ Unlimited meetings, users, and storage • Public Portal ▪ Hyperlinked agendas, minutes, and documents ▪ Advanced keyword search • Hardware ▪ Live Cast video encoder • Ongoing security updates • Ongoing product updates and enhancements • Product accessibility maintained perpetually • 99.9% up-time guarantee • Technical Support Reporting (biannual) • Escalation & Care Process

Solution	Description
DisclosureDocs Setup and Configuration	DisclosureDocs Professional Services Fee for Setup and Configuration
CampaignDocs Setup and Configuration	CampaignDocs™ is a powerful desktop system used by the ROV staff that provides numerous features to help you manage your Campaign Filers, generate letters, emails, run reports on Filings, scan paper filing and receive Electronic Filings submitted by the filers that use eCampaign Module.
Granicus Operations Cloud - Self-Managed Video - Setup, Config, and Training	The Self-Managed Video edition of Operations Cloud leverages a blend of strategic capabilities, data insights, and technology built for government to deliver an experience aimed at enhancing user engagement and boosting operational efficiency. This solution includes: • Stakeholder Kickoff and Project Alignment • Program Management - Weekly / bi-weekly communication • Development/Implementation/component configuration, including: o Setup and configuration of the hardware and software o Setup and configuration of the public portal Online Training – Up to 12 hours of online training.
Self-managed Video Encoder	Granicus Live Cast encoder is the hardware appliance used convert the video feed for video streaming on the web. It also records the video and provides the MP4 file for archive playback.
24/7 streaming (Granicus Video)	Stay connected and engaged with your audience around the clock using our 24/7 Live Video Streaming Service. Designed for seamless, high-quality broadcasts, this service is perfect for organizations that need uninterrupted video streaming to share content, events, and updates in. This product option is per account, not per encoder.
Experience Services Catalog Accelerator	Annual Recurring Service Credits: Enhance your support through the GXC Services Catalog with these additional annual credits, ensuring continuous access to valuable services and resource.
Upgrade to 1080p Streaming	Upgrade to 1080p Streaming (requires Live Cast and Live Cast Encoder)
24/7 streaming (Granicus	24x7 streaming video setup and configuration services

Solution	Description
Video) -Setup and Configuration	
eComment	eComment reduces staff time by providing the ability to effortlessly collect and manage citizen input on agenda items. Citizens are allowed to either submit comments in regards to items or sign up to speak before a scheduled meeting.
eComment - Online Training	Virtual training session with a Granicus professional services trainer.

GRANICUS ADVANCED NETWORK AND SUBSCRIBER INFORMATION

- **Granicus Communications Suite Subscriber Information.**
  - o Data provided by the Client and contact information gathered through the Client's own web properties or activities will remain the property of the Client ('Direct Subscriber'), including any and all personally identifiable information (PII). Granicus will not release the data without the express written permission of the Client, unless required by law.
  - o Granicus shall: (i) not disclose the Client's data except to any third parties as necessary to operate the Granicus Products and Services (provided that the Client hereby grants to Granicus a perpetual, non-cancelable, worldwide, non-exclusive license to utilize any data, on an anonymous or aggregate basis only, that arises from the use of the Granicus Products by the Client, whether disclosed on, subsequent to, or prior to the Effective Date, to improve the functionality of the Granicus Products and any other legitimate business purpose, including the right to sublicense such data to third parties, subject to all legal restrictions regarding the use and disclosure of such information).

- **Data obtained through the Granicus Advanced Network.**
  - o Granicus offers a SaaS product, known as the Communications Cloud, that offers Direct Subscribers recommendations to subscribe to other Granicus Client's digital communication (the 'Advanced Network'). When a Direct Subscriber signs up through one of the recommendations of the Advanced Network, that subscriber is a 'Network Subscriber' to the agency it subscribed to through the Advanced Network.
  - o Network Subscribers are available for use while the Client is under an active subscription with Granicus. Network Subscribers will not transfer to the Client upon termination of any Granicus Order, SOW, or Exhibit. The Client shall not use or transfer any of the Network Subscribers after termination of its Order, SOW, or Exhibit placed under this agreement. All information related to Network Subscribers must be destroyed by the Client within 15 calendar days of the Order, SOW, or Exhibit placed under this agreement terminating.
  - o Opt-In. During the last 10 calendar days of the Client's subscription, the Client may send an opt-in email to Network Subscribers that shall include an explanation of the Client's relationship with Granicus terminating and that the Network Subscribers may visit the Client's website to subscribe to further updates from the Client in the future. Any Network Subscriber that does not opt-in will not be transferred with the subscriber list provided to the Client upon termination.