



SANTA CLARA COUNTY FIRE DEPARTMENT

1315 Dell Avenue, Campbell, CA 95008 | (408) 378-4010 | SCCFD.org

October 13, 2025

Cupertino Public Safety Commission
10300 Torre Avenue
Cupertino, CA 95014

Subject: Public Safety Report for September 2025

To Whom It May Concern:

Santa Clara County Fire Department's September 2025 report for the City of Cupertino is enclosed.

Significant Events (Last Month): **C252450061 Vehicle Fire:** This was a full first structure response that turned out to be three vehicles on fire. No vegetation or structures were threatened, and units were assigned to ensure there were no further exposures. No firefighters or civilians were injured.

The reports include the following charts / graphs:

1. Number of Incidents Year to Date: This bar graph represents the total YTD incident count for the current year (**red**) and for the past five years (gray) within the jurisdiction served.
2. Number of Incidents by Month: This line chart represents the total incident count by month, covering the last 36-months.
3. Number of Incidents by Hour of Day: This bar graph represents how the last 36-months of incidents were distributed by hour of day.
4. Number of Incidents by Type: This table provides the volume and percentage of incidents by category. This pie chart provides a breakdown of the number of incidents by category based on reporting party information, and the corresponding Emergency Fire/Medical Dispatch (EFD/EMD) protocol.
5. Performance benchmarks for fire apparatus responding to **FIRE** and **EMS** emergencies (measured for first arriving apparatus) within the jurisdiction served:
 - a. *Call processing* – Measures the time from initiation of a 911 call to a dispatcher completing all caller questioning. *It's important to note, resources will be dispatched as soon as the dispatcher has sufficient information even though the call processing will continue as part of the EMD process.*





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- b. *Turnout* – Measures the time from when a fire station receives an alert to “wheels turning.”
 - c. *Total reflex* – Measures the time from initiation of a 911 call to the first fire apparatus arriving on scene.
 - d. *Total reflex urban* – Measures the time from initiation of a 911 call to the first fire apparatus arriving on scene in areas with a population density exceeding 1,000 people per square mile.
 - e. *Total reflex rural* - Measures the time from initiation of a 911 call to the first fire apparatus arriving on scene in areas with a population density less than 1,000 people per square mile.
6. Incidents by unit / average response time: This bar graph displays the number of incidents a fire apparatus (top five) responded to within the jurisdiction served along with the average response time for those units.
7. Community Education and Risk Reduction Activities: This table shows the total number of attendees, programs, and staff hours at educational events for the month.

Please let me know if you have any questions about the data contained in this report.

Sincerely,

Bill Murphy
Assistant Chief

Enclosures

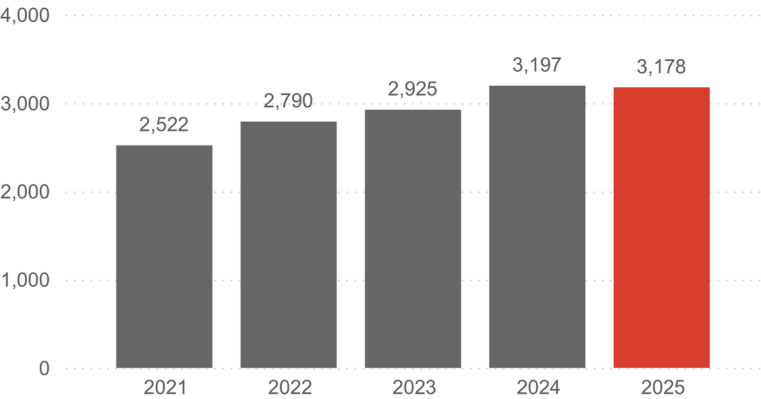
cc: Suwanna Kerdkaew, Fire Chief

BM:kp

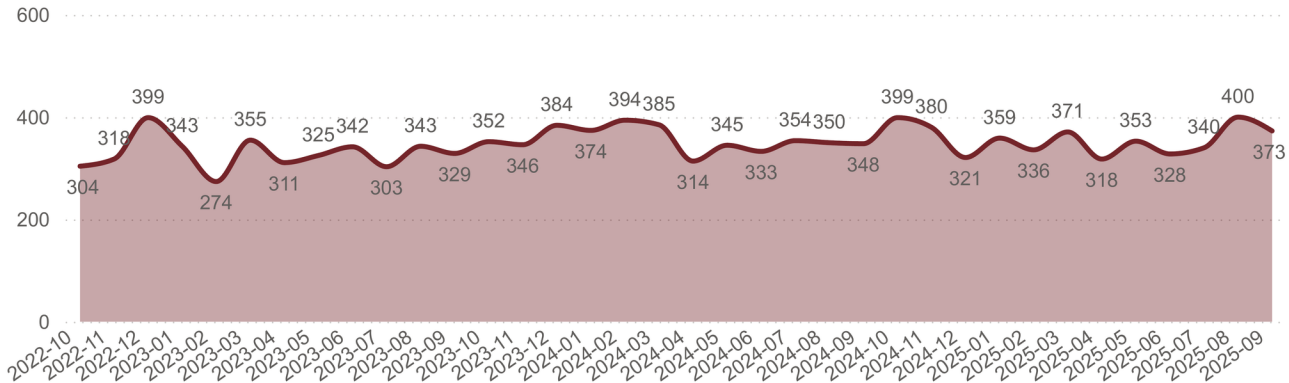


Santa Clara County Fire Department - Cupertino
Incident Snapshot September 2025

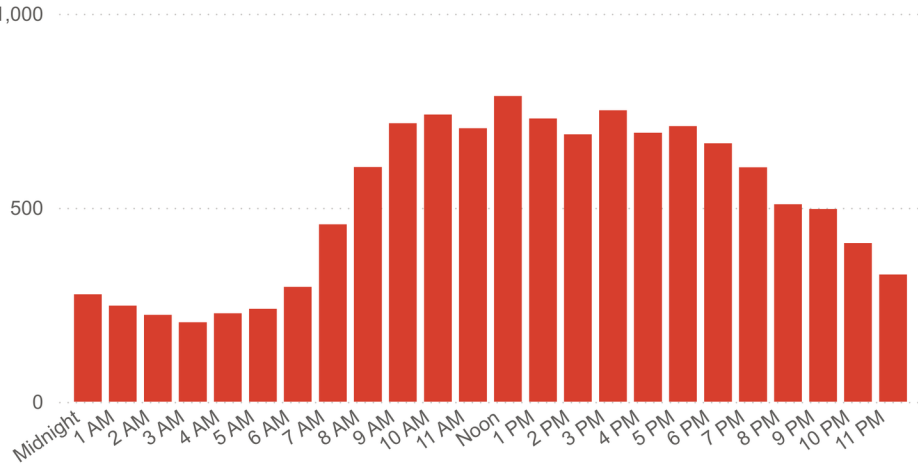
Number of Incidents Year to Date
Year Over Year - January to September



Number of Incidents by Month
Last 36 Months

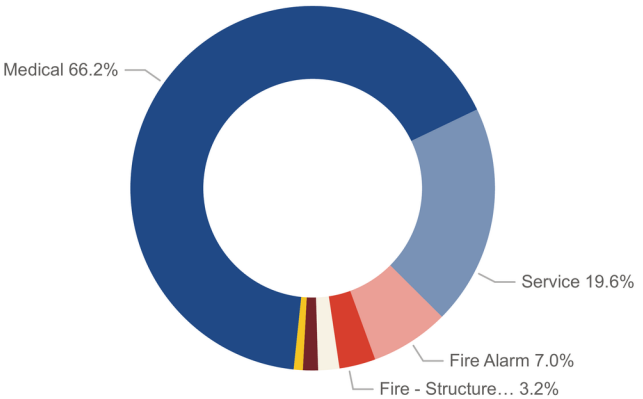


Number of Incidents by Hour of Day
Last 36 Months



Number of Incidents by Type
September 2025

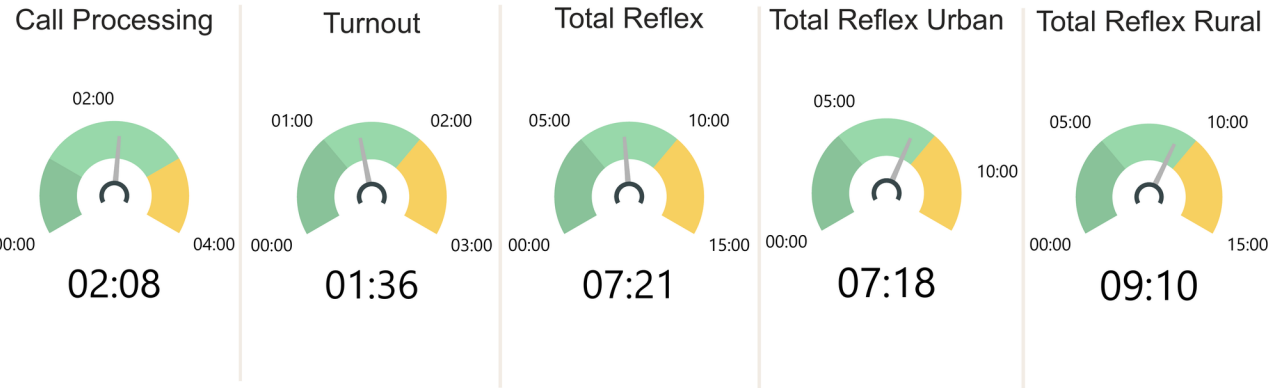
Dispatched Incident Type	Incidents	Percentage (%)
Fire - Structure, Veg., Other	12	3.2%
Fire Alarm	26	7.0%
Hazardous Cond./Hazmat	5	1.3%
Medical	247	66.2%
Other	7	1.9%
Rescue	3	0.8%
Service	73	19.6%
Total	373	100.0%



Santa Clara County Fire Department - Cupertino
Incident Snapshot September 2025

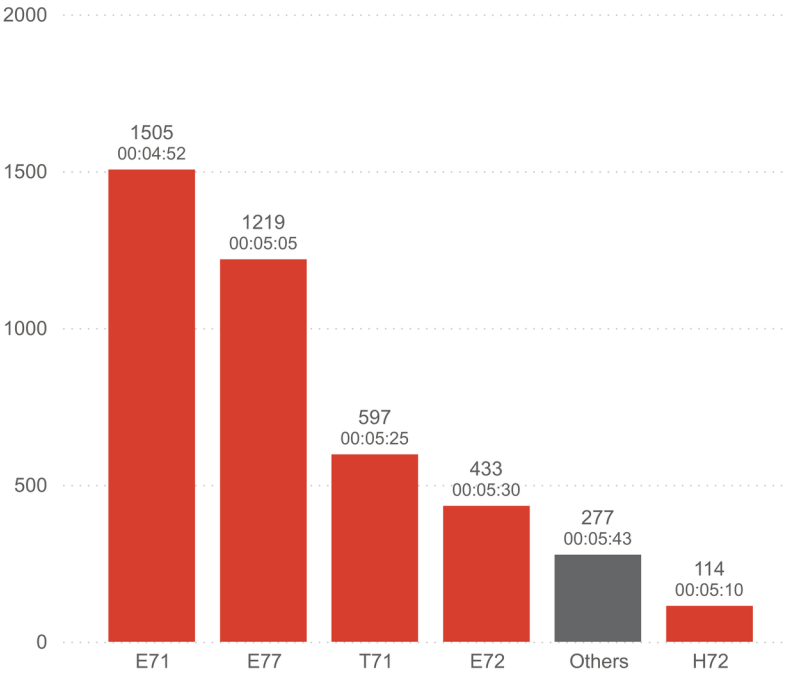
Average Time for Fire Apparatus Responding to Fire Emergencies in Cupertino
When First on Scene

Last 12 Months



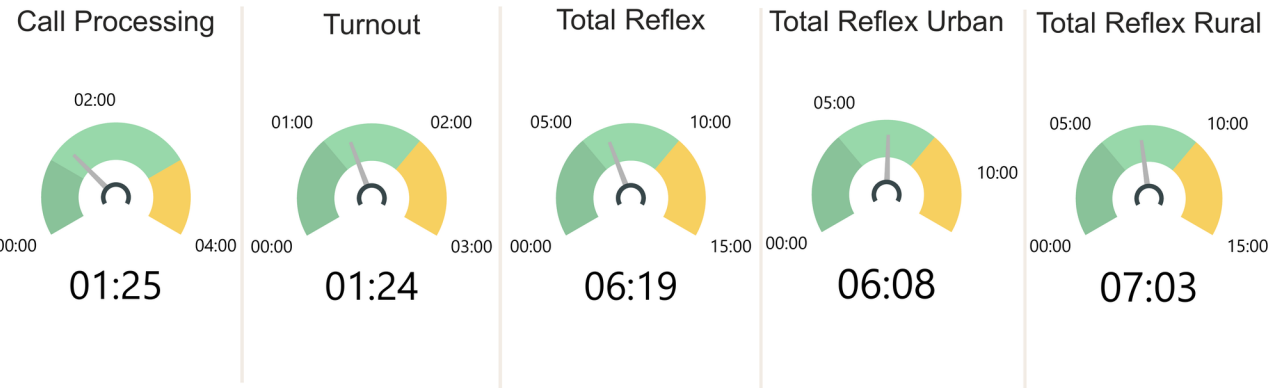
Incidents By Unit / Average Response Times Within
Cupertino

Top Five Units - Last 12 Months



Average Time for Fire Apparatus Responding to EMS Emergencies in Cupertino
When First on Scene

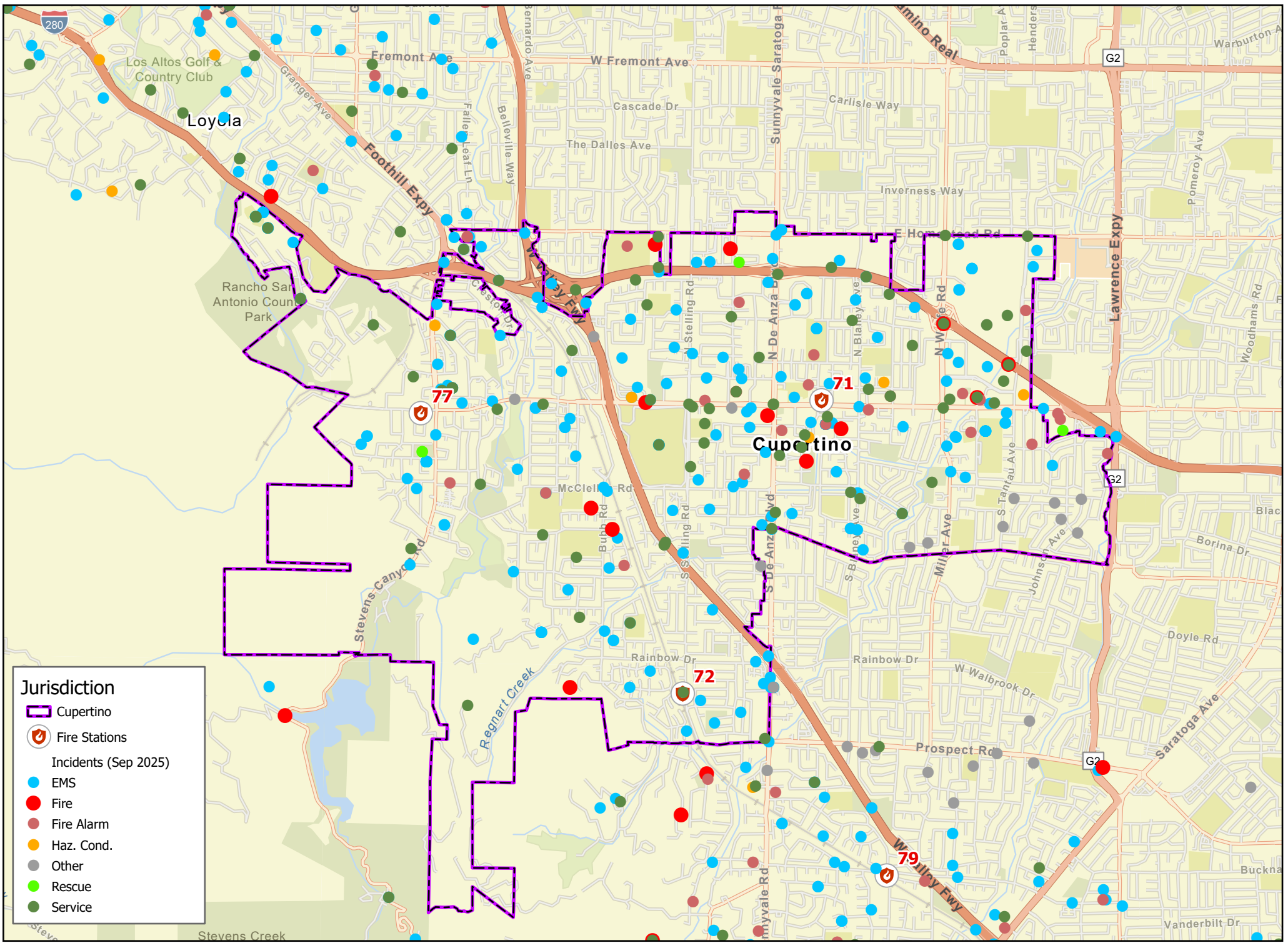
Last 12 Months



Community Education and Risk Reduction Activities

September 2025

Attendees	Programs	Staff Hours
2,480	12	61:07



Jurisdiction

- Cupertino
- Fire Stations
- Incidents (Sep 2025)
 - EMS
 - Fire
 - Fire Alarm
 - Haz. Cond.
 - Other
 - Rescue
 - Service

