

2022 Fraud, Waste, Abuse Program (FWA)

As of 7/19/2022					Update as of 6/2024	
Audit Report Received by Audit Committee	Audit Report Received by City Council	Moss Adams Observations	Moss Adams Recommendations	Did the City Agree?	Status	Completion Date/ Estimated Completion Date
6/27/2022	7/19/2022 (first reading)	The City has not implemented a robust fraud, waste, and abuse program to educate employees on potential red flags or a whistleblower hotline to report allegations of wrongdoing that could detect issues sooner.	Develop and implement a comprehensive fraud, waste, and abuse program.	Yes	Completed	October 2022. The City has a policy in place and conducted a recorded training on the FWA program including the anonymous hotline. All new hires are required to view the training and policy. Employees must sign a document to confirm.
		The City needs an anonymous method for employees or members of the public to submit complaints.	Implement an anonymous whistleblower hotline and standardized complaint management processes.	Yes	Completed	September 2022. The City entered into contract with a FWA hotline provider.
		The City needs to have regular ethics or fraud, waste, and abuse training. Training is imperative to a robust ethics and fraud, waste, and abuse program by reinforcing the City's values, describing suspicious activity, and providing information on the organization's reporting environment (i.e., how to report concerns, complainant protections, complaint responses).	Develop and schedule fraud, waste, and abuse training to all City employees, including mechanisms in place to protect employees from retaliation.	Yes	Completed	In October 2022, all employees were required to attend or view the recorded training. Employees had to sign a document to confirm. All new hires are required to view the training and policy.