



## CITY MANAGER'S OFFICE

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### **Public Safety Commission Report on the Office of Emergency Management Volunteer Program**

#### **B – Cupertino Citizen Corps 2023 Report**

The Cupertino Citizen Corps report summarizes the Organization's Activities in the calendar year 2023 and offers a summary of membership and program metrics. It was prepared by Ken Ericksen, the Citizen Corps Coordinator, on December 31, 2023. The Cupertino Citizen Corps is a network of volunteer groups essential to the City's preparedness and resilience. This Program includes the Cupertino Amateur Radio Emergency Service (CARES), Cupertino Emergency Response Team (CERT), and the Medical Reserve Corps (MRC).

#### **Accomplishments 2023:**

- 1063 (Cupertino Citizen Corps Volunteers), 2777 hours volunteered, 127 active volunteers averaging 21 hours of participation
- 49 new volunteers registered through the volunteer management platform
- Monthly emergency preparedness training classes offered
- Ongoing training provided for each Cupertino Citizen Corps program (CARES, CERT, and MRC)
- CARES volunteers validated the communications capability of GMRS/FRS radios monthly
- Emergency preparedness month (September) activities conducted to familiarize the community with the six emergency storage locations and gathering sites, known as ARKs, located throughout Cupertino.
- Emergency preparedness presentations provided to the Community: 3 Block Parties, 1 Safety presentation in conjunction with Santa Clara County Sheriff's Office
- A Cupertino Citizen Corps orientation for six graduates residents
- Reporting on neighborhood conditions during one extreme weather event in March, 2023
- Monthly email communication between the City and volunteers
- Support for City events including Volunteer Fair, Earth Day Festival, the Cupertino Fun Festival where volunteers provided first aid and communications capabilities
- NACCHO Grant awarded to MRC for \$25,000.00
- Two recruiting events held for Cupertino Medical Professionals
- Maintenance of City emergency preparedness supplies, including training equipment